

GARY'S FUEL SERVICE INC.

1441 CASTINE RD • PENOBSCOT, ME 04476 • 207-326-8808

www.garysfuel.com

Comfort Plan \$299.95 Comfort PLUS Plan \$429.95

Annual Maintenance Coverage for your Heating Unit

The “Comfort” family of service plans give you peace of mind. Many common replacement parts and labor costs are covered. And in the case of the “Comfort PLUS” plan, we will replace your boiler/furnace completely. See terms and conditions below.

Both plans offer a no-charge annual cleaning and tune-up, to be scheduled during our slow period from April – September. It is your responsibility to schedule the no-charge annual cleaning. Cleanings requested from October to March will be scheduled on a best-effort basis and are not guaranteed. Plans are for 12-months and will auto-renew unless cancelled in writing.

Common components covered:

Aquastat	Fuel Pump Gasket
Air Vent	Fuel Pump Filter
Back-Flow Preventer	Gas Valve
Blast Tube	Igniter
Blower Bearing	Igniter Wire & Slips
Blower Belt	Ignition Control Module
Blower Pulley	Limit Controls
Blower Motor	Low Water Cutoff (non-steam systems)
Blower Shaft	Mixing Valve
Burner Fan	Nozzle
Burner Motor (up to 1/4 hp)	Nozzle Adapter
Burner Tube	Nozzle Line
Burners	Oil Filter Cartridge
Cad Cell Kit	PC Boards (required for standard operation)
Cartridge Circulator Complete	Pilot Assembly
Circulator Bearing Assembly (one / year)	Porcelains
Circulator Motor (one / year - up to 1/8 hp)	Pressure Reducing Valve
Combustion Fan	Pressure Switch
Combustion Motor	Primary Control
Couplings	Relays
Delayed Oil Valve	Relief Valves (boiler & domestic water)
Electrodes	Stack Relay
Electrode Wiring & Clips	Thermocouple
Emergency Switches	Thermopile
End Cone	Transformer (24 Volt)
Expansion Tank	Transformer Ignition
Firomatic Oil Valves	Turbulator
Flame Sensor	Water Feeder (Non-steam systems)
Flow Check Valves	Zone Valves & Motors
Fuel Pump	

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Comfort Plan / Comfort PLUS Plan - Terms and Conditions

1. Failure to abide by these terms may result in immediate termination of the Comfort Plan / Comfort PLUS Plan (the "Plan") at our discretion and without a refund of any kind.
2. To be eligible for the Plan you must purchase your entire heating fuel supply for the year from Gary's Fuel Service with "automatic delivery".
3. Landlords and property owners are responsible for and must assure that all annual fuel requirements are acquired from Gary's Fuel Service.
4. The Plan only covers heating systems with a maximum IBR rating up to 200,000 per hour.
5. All systems must comply with, and be installed according to all federal, state and local laws, rules, codes and ordinances in order to qualify for coverage under the Plan. We reserve the right to inspect, approve or reject heating systems prior to coverage.
6. Coverage is per heating element and you may not transfer or assign Plan coverage to another element, new owner or new location without our prior consent.
7. Coverage under the Plan will be automatically renewed for consecutive one-year terms unless cancelled by either party with written notice prior the Plan expiration date.
8. Services provided after 5:00 p.m. weekdays, on weekends or holidays, must be the result of a complete mechanical failure of the heating system, thus causing no heat, to be covered by the Plan. Any other off-hour services rendered will be billed to you at our standard hourly rates in effect at that time and will not covered by the Plan, and you agree to pay them in addition to the annual contract fee.
9. Customer accounts must be "current" and in good standing at all times. Payment for the Plan itself and for service charges not covered by the Plan are due within thirty (30) days after the billing date, unless you have made special payment or "budget payment" arrangements with our credit department. Any budget payments not received as required within thirty (30) days, or that are not in accordance with payment arrangements approved by us, will allow us to terminate this plan immediately. Any further service provided will be billed at our standard rates in effect at that time and will not be covered by the Plan.
10. The Plan is intended to cover the heating system itself operating under normal, manufacturer-intended usage conditions. We are only responsible for the actual repair, replacement (Comfort PLUS only) or maintenance of the covered heating system itself, and this at our discretion.
11. Gary's Fuel Service will not be held responsible for system or other damage(s) due to a frozen heating system, frozen pipes, animal damage, flooded basements, interruption of electric power, hurricanes, fire, other acts of God, customer negligence, inadequate fuel supply when account is removed from automatic delivery for account payments that are in arrears or other delinquent status.
12. The Plan does not cover general plumbing, household wiring, cleaning of any ductwork, baseboard radiation or radiators, damage or defects to floors, ceilings or walls caused by leaking water pipes, damage caused to side walls that effect the operation of your heating system and/or cause system damage.

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Comfort Plan / Comfort PLUS Plan - Terms and Conditions – cont'd

13. You are responsible for providing us with access to any and all concealed or hidden components of the heating system, and for any and all repairs or replacements that arise out of our need to access those components, including but not limited to, for example, repairing walls, partitions, floors, ceilings, chimneys, entryways, and the like.
14. The Plan does not cover plastic type constructed pipe, such as PVC or similar material, on any heating system or domestic hot water piping.
15. The Plan does not cover any system that contains anti-freeze, nor the replacement or removal of anti-freeze for any reason.
16. Combination units, such as those with a wood or coal add-on, are not covered by the Plan at any time, nor is the cleaning of domestic hot water tankless coils covered by the Plan.
17. We are not responsible for the discovery, handling, treatment or safe removal of any asbestos or equipment containing asbestos.
18. The Plan does not cover the repair or replacement of any fuel line or lines between your storage tank and your burner or fuel pump. Fuel flow problems related to outside storage of fuels are not covered under the Plan.
19. The Plan does not cover any fuel storage tank, above or below ground nor tank piping or tank gauges.
20. The Plan does not cover additions to your heating system that are not a part of your heating system as initially approved by us, nor are we responsible for additions, repairs, replacements or substitutions to your heating system, or any of its component parts, if installed or made by anyone other than us during the coverage period, and Plan coverage itself may be voided entirely.
21. We are not be liable for any delay or failure to supply service, material or labor because of conditions beyond our reasonable control. In no event shall we be liable for any incidental or consequential damages or injury of any kind or description, including personal injury.
22. The Plan does not cover, nor are we responsible for any damages arising out of any leakage or spillage from any fuel lines, tanks or other part of your heating system, including, for example, leaking pump seals, parts or devices.
23. We will not, in any event, be liable for incidental or consequential damages related to, or resulting from, any leakage, spillage or other escape of heating fuel or any other liquid, from the lines, tanks, or other part of your heating system for any reason whatsoever. The Plan does not cover, and we will not be liable for, contamination of soil or other property damage or personal injury.
24. The “no-charge” annual cleaning and tune up can be scheduled by the customer during our traditionally slower times – from April through September. Requests for this event other than during these months will be scheduled on a best-effort basis and are not guaranteed. It is the customers’ responsibility to request their no-charge cleaning.

By _____
Signature indicates acceptance of the terms & conditions.

Date _____